

E-Lock Installation Reference Manual

1 Overview

This document assumes that you have the Client side executable for Windows (SuperSignerClient.exe or SuperSignerPlusClient.exe or SuperSignerSDK) and that you have either time limited evaluation license keys or perpetual license keys installed.

2 System Requirements

2.1 Supported OS

Windows 7 and above (Win 7, 8, 8.1 and 10)

2.2 Supported Browsers

- Google Chrome v.50 and above
- Mozilla Firefox v.47 and above
- Internet Explorer 10 and above: (with emulation mode 10 or above or Edge). Most functions would work on IE 8 onwards if ActiveX controls are enabled, but for using the full functionality and new API calls like SignPDFInMemory and SignFile, you will need IE 10 and above.
- Microsoft Edge v.38 and above
- Opera v.43 and above

3 Procedure to download and install E-Lock Client installer

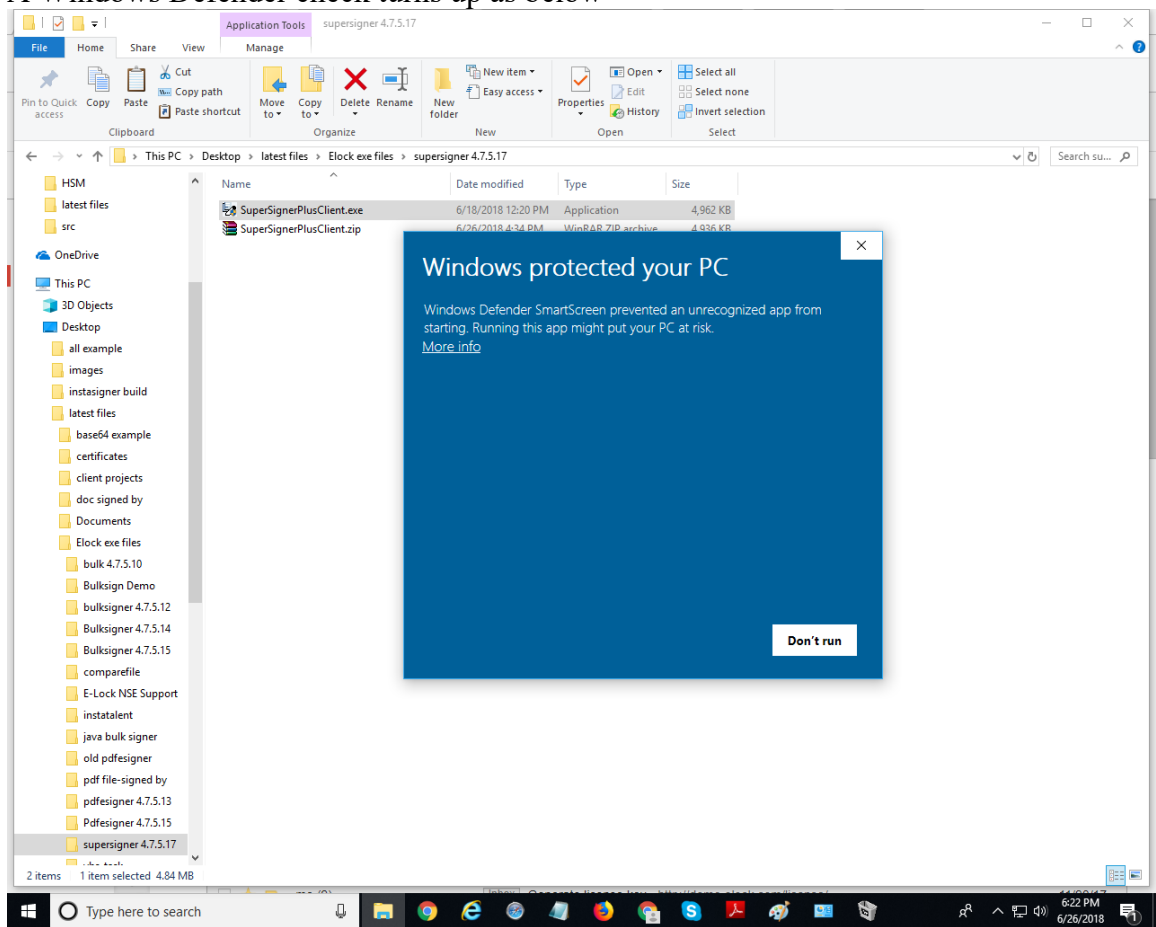
3.1 Download E-Lock SuperSignerPlus Client

- Login to NSDL portal. Navigate to <section and URL> to download the client installer

<Add screen of NSDL Portal from where client can be downloaded>

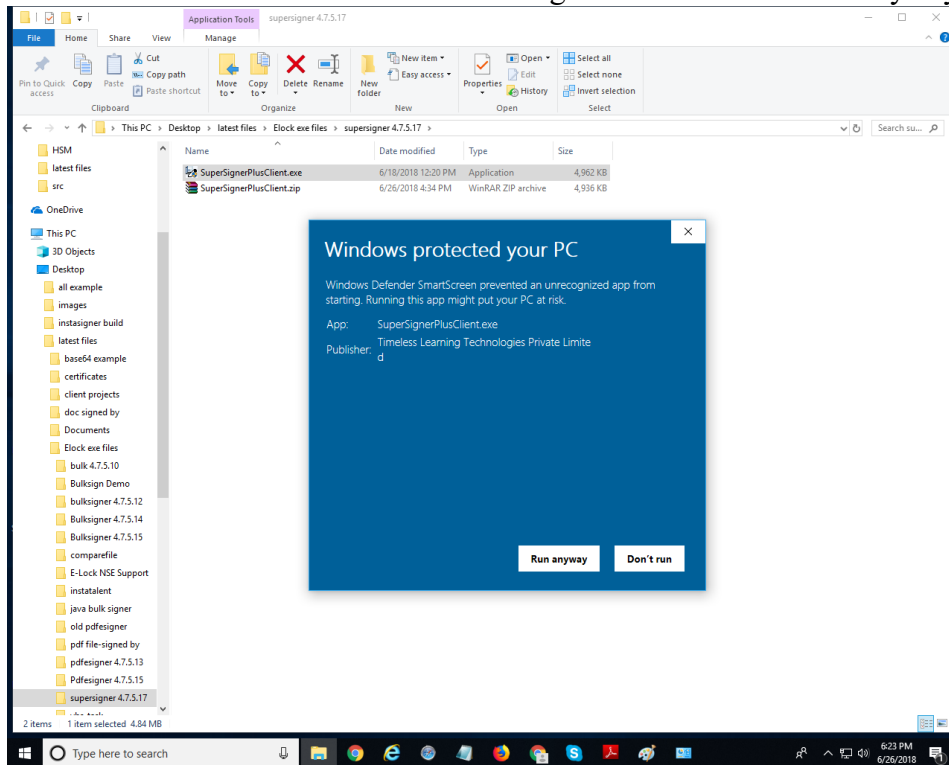
3.2 Installation steps for Windows users

- Download E-Lock SuperSignerPlusClient.exe
- Right click and select Run as administrator to initiate installation
- A Windows Defender check turns up as below

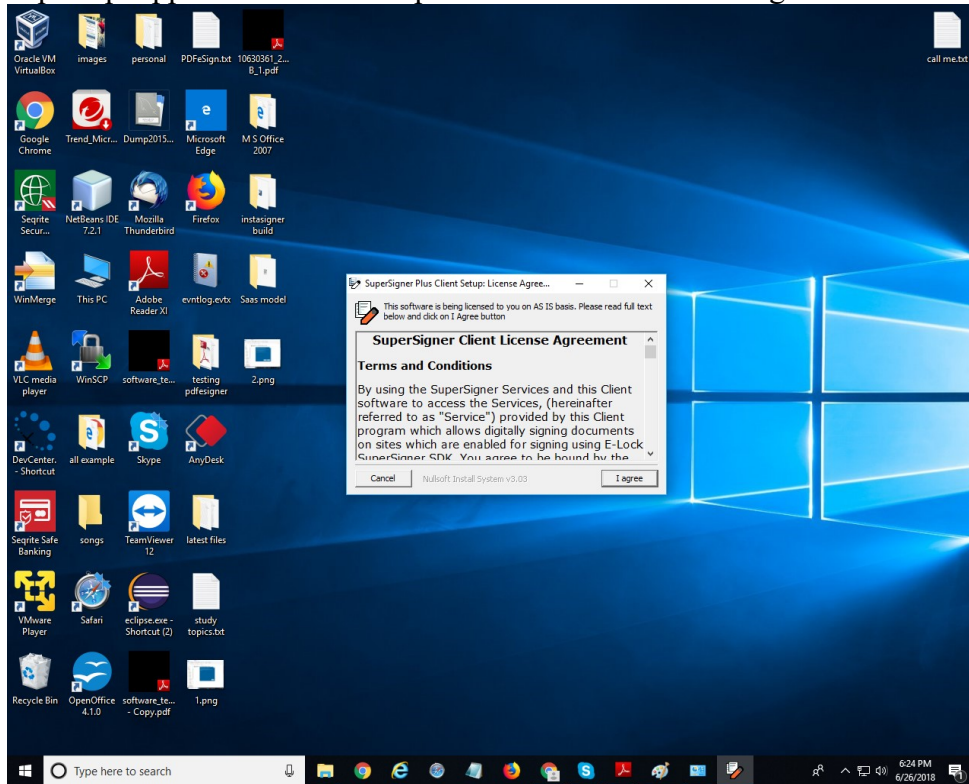


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- Click on More info to receive the following screen and select Run anyway

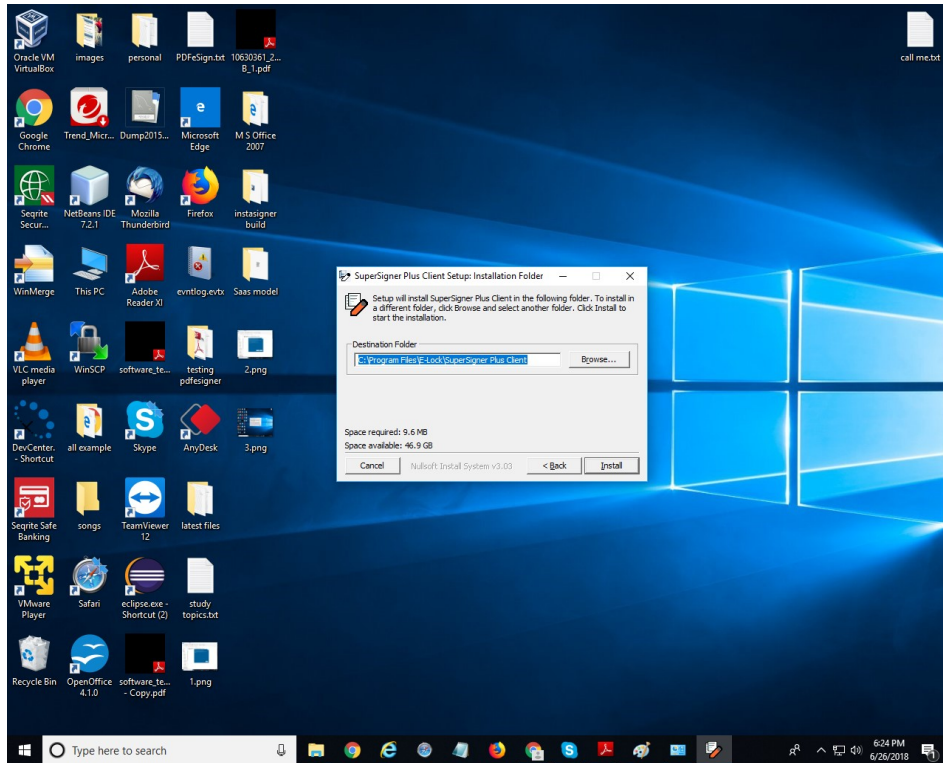


- A prompt appears on the desktop with EULA. Click on “I agree”

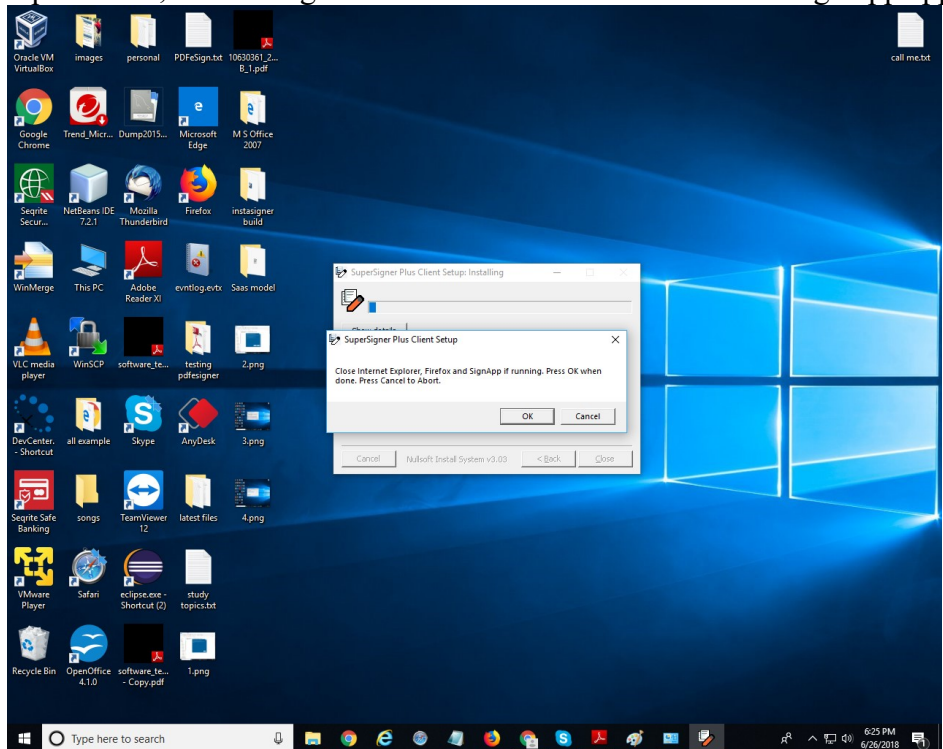


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- Default location is C:\Program Files\E-Lock\SuperSigner PlusClient. Click on **Install**

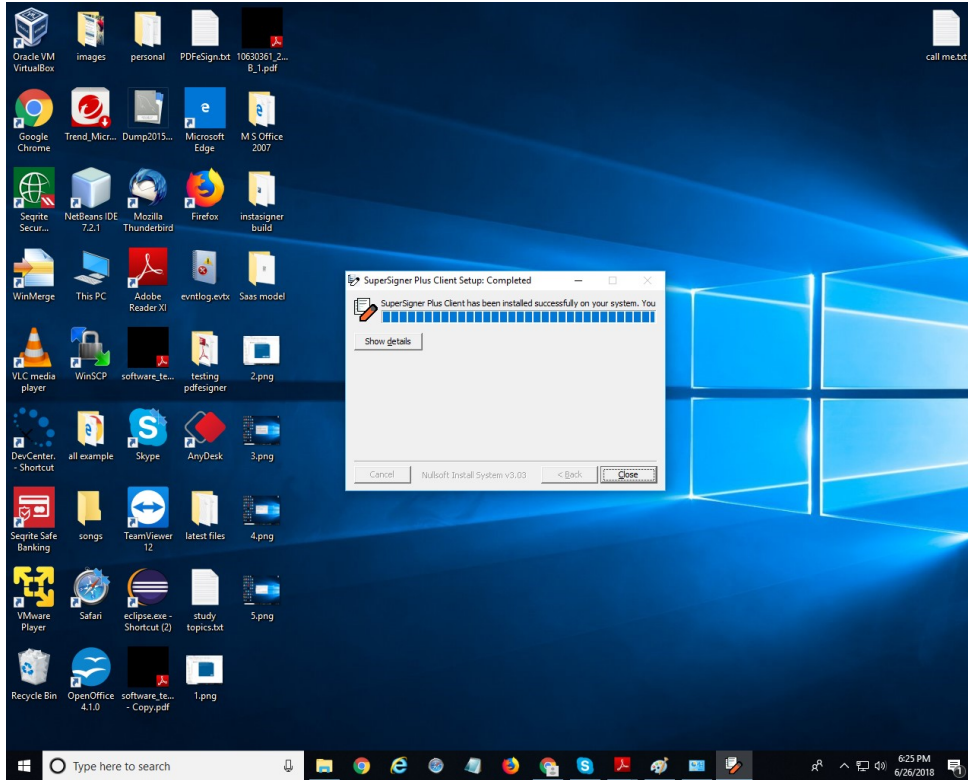


- A message appears asking to close all web browsers for first time users and for repeat users, the message asks to close all web browsers and SignApp application

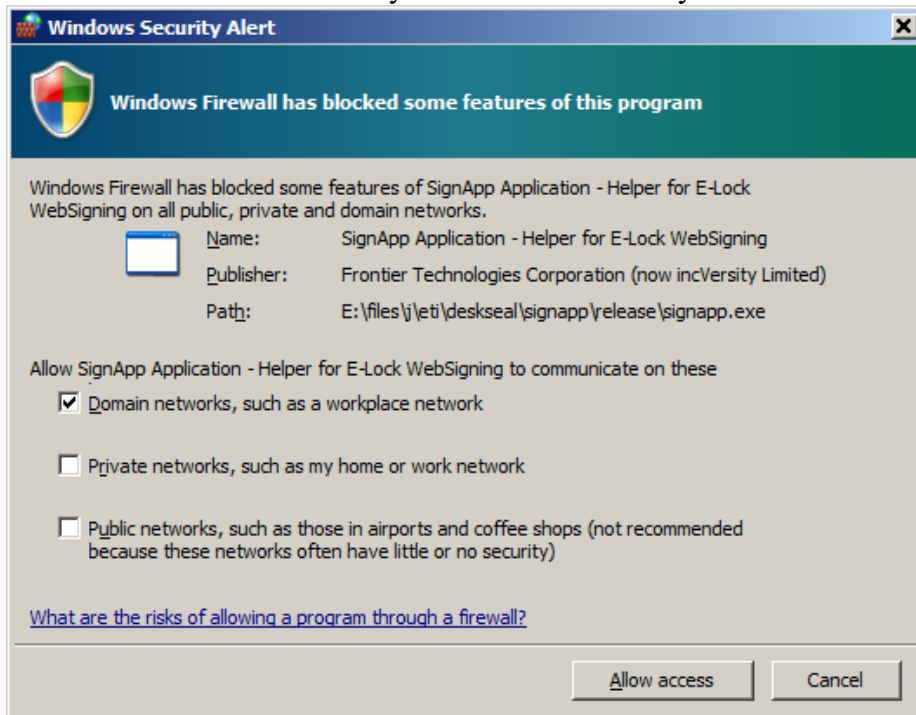


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- Click Close when done



- A pop up will appear for first time users asking to allow access to internet. The users need to provide internet access to the SignApp. The user can select either both Private and Public or only Private/Public or only Domain.



4 Procedure to uninstall E-Lock SuperSigner PlusClient

- Go to Control Panel → Programs and Features. Double click on SuperSignerPlusClient

